

St James United Church Accessibility – Customer Service Training Record

Section	Activity
A	<p>NAME: (print)</p> <p>STAFF <input type="checkbox"/> VOLUNTEER <input type="checkbox"/></p> <p>GROUP or COMMITTEE: _____</p>
B	<p>ALREADY AODA TRAINED: check relative box below and sign at bottom of the page.</p> <p>Business: <input type="checkbox"/> Not For Profit Organization: <input type="checkbox"/> Government: <input type="checkbox"/> Other: <input type="checkbox"/></p>
C	<p>1. ONTARIO GOVERNMENT TRAINING VIDEO I have viewed the Ontario Government’s training video at:</p> <p><u>www.mcass.gov.on.ca/mcass/serve-ability/splash.html</u></p> <p>AT either: (a) On-site at St James Oct 23 <input type="checkbox"/> Oct 30 <input type="checkbox"/> (b) On-line <input type="checkbox"/></p> <p>and understand the requirements of the Accessibility Act regarding Customer Service.</p> <p>2. ST. JAMES ACCESSIBILITY - CUSTOMER SERVICE POLICY I have read and understand St. James’ Accessibility – Customer Service Policy. <input type="checkbox"/></p>
D	<p>CHURCH PROVIDED DEVICES The following only applies to staff or volunteers that help our customers with church supplied assisted devices.</p> <p>I have received training on _____ Initial: _____ in accordance with St. James’ Accessibility – Customer Service policy.</p>
E	<p>NOTE: all persons must sign and date.</p> <p>Signature: _____</p> <p>Dated: _____</p> <p>Please return completed sheet to M&P mailbox at church</p>